Aqua North Carolina Wants to Raise Your Rates Again! But YOU Can Stop Them!

It's been a little over a year since Aqua North Carolina's last rate hike, and the company is again requesting that the North Carolina Utilities Commission raise rates for customers across the state.

Aqua cites reductions in water consumption across its service territory as a driving factor for raising rates - blaming customers for conserving water at the tap. They also claim they’ve invested millions in water system infrastructure upgrades and maintenance, even though customers continue to be burdened by brown, particle-laden water and clogged filtration systems.

If the Utilities Commission grants Aqua's rates, the average water bill for customers would increase by 12%, while sewer bills would rise by 10%.

Snapshot of impacts the proposed rates would have on your water & sewer bills:

For Aqua WATER customers (not Brookwood or Fairways communities), the proposed increase in rates would be ~12%, an increase in water bills from $46.82 to 52.29 based on average consumption of 4,500 gal/mo

For Aqua SEWER customers (not Brookwood or Fairways communities), the proposed increase in rates would be ~10%, an increase in sewer bills from $72.87 to $80.18

But you can help make sure the NC Utilities Commission DENIES the proposed rates! Speak out at an upcoming public hearing and tell Commissioners not to reward the company for poor water quality and service:

Wilmington—April 13, 7:00 PM, New Hanover Co. Courthouse 316 Princess Street Courtroom 317

Greensboro—April 20, 7:00 PM, Old Guilford Co. Courthouse 301 West Market St., Guilford Co. Board of Commissioners’ Chamber

Gastonia—April 21, 7:00 PM, Gaston Co. Courthouse 325 Dr. Martin Luther King, Jr. Way Courtroom 4D

Statesville—April 22, 7:00 PM, Iredell County Hall of Justice 226 Stockton Street

Raleigh—April 27, 7:00 PM, Dobbs Building 430 North Salisbury Street Hearing Room 2115

Fayetteville—April 29, 7:00 PM, Historic Cumberland County Courthouse 130 Gillespie Street Hearing Room 3